

Kitty - Rose

Name

PAGE	ORDER DATE	ORDER NUMBER

QTY	PRODUCT CODE	DESCRIPTION	PRICE	REFUND	EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
									1 - Too Big
									2 - Too Small
									3 - Too Long
									4 - Too Short
									5 - Poor Quality
									6 - Style Doesn't Suit
									7 - Arrived Too Late
									8 - Not As Expected
									9 - Unwanted Gift
									10 - Item Faulty
									11 - Incorrect Item

Returns Address

Kitty Rose
10a Colchester Road,
West Bergholt,
Colchester
Essex
CO6 3JG

t: 01206 247160

Terms & Conditions

If you wish to return your order to Kitty Rose, please make sure that we receive it within 28 days of the purchase date, in its original condition it has been sold in with price tags in tact etc. Any signs that the item has been worn or used will result in us not giving you a refund. Your item (s) will be checked and your refund will be credited to your original method of payment once the goods have been received and checked.

If you wish to return the goods, unless they are proven faulty, you will be required to arrange and pay for the items to be sent registered delivery to us. We will refund the postage costs once the fault has been proven faulty. We retain the right to refuse faulty goods after three months.

We strongly advise that you send your parcel back to us Recorded / Special Delivery and you obtain proof of postage, we will not be held liable for items that are lost or damaged in transit.